

# Eternal Message

## **Sign Up or Create Account:**

The user has to provide their First Name, Last Name, Father's First name, Mother's First Name along with the date of birth to begin account creation.

We take this input to create a unique ID for the user which will remain with them throughout eternity. We are using the unique id to match Message Sender and Receiver, thus a unique id which would never change for the user is required. While a number like SSN could have been easier, the risk involved in sharing it with a non-trusted party was involved. Thus the "EM UNIQUE ID" was created.

For Example:

First Name: Eric

Last Name: Frommer

Father's First Name: Irwin

Mother's First Name: Sandra

Date of Birth: 29/12/1961

The Normal criteria to create an EM UNIQUE ID is "Last two digits of Birth Year - First Two Digits of Birth year - Father's First name - Date of Birth - Mother's First Name - User's Last Name - Date of Birth - User's First Name"

In the example provided, the EM UNIQUE ID will be: "**1691irwin29sandrafrommer12eric**"

Once this information is created, we ask the User to input their e-mail ID and Contact Number which is completed with an OTP verification to get rid of Spam. (One True Pairing)

The final Step requires the user to confirm the password to keep their account safe from malicious activities.

## **Sign In:**

Once an account is created, the user can Log out and Log in with the information which has been used during Sign Up. While Signing in, the user has to enter their contact Number along with the password to get access to their account.

## Forgot Password:

In case the user doesn't remember the password which was entered while signing up, then the user has the ability to trace it back.

In order to get it back, the user has to do an OTP verification with their contact number which will help us in making sure that it's the user themselves who is making the request. Once the OTP verification is done, we ask the user to re-enter a new password which will now be used to access their account.

## Home Page:

The first prompt that a user gets is to Nominate 3 people who will serve as their Eternal Message Ambassador. These nominees/ambassadors will receive an email from us from time to time just to remind us of the user's passing.

Once a user Signs up or Logs back into the App, we show the Home page which has the following options;

1. **Create a New Message:** Selecting This option allows the user to create a new message which can either be a Text, Video or Photo. Before the user selects the type of message desired, we make sure we inform the user about details which are needed in order to proceed.

-- **Text Message:** To write a Text-based message, the user has to add the recipient of the message. The user has the ability to both add a new Recipient or add an existing one. Once the recipient is selected, the user will have to select the date on which the message should be made available to the recipient.

The user then provides a Title for the Text Message followed by the actual Text message to write. There is no limit to the number of words to post, so the message can be as detailed as desired.

Once these details are filled in, we ask the user to review the entire message and post.

-- **Video Message:** In order to record a video message, the user has to follow the same procedure as a Text message but instead of writing a text message, he has to record a video.

The video's length cannot exceed 2 mins and can be recorded multiple times

-- **Photo Message:** With a maximum of 3 photos per message, the user has to follow the procedure like the previous two. But instead of Text or video, the user will be uploading a set of images as a message.

The user has the ability to either capture the image from the camera or access from the gallery.

2. **My Contacts/ Recipients**: Clicking this section in the Home page will give the user access to all contacts that have been created. The user also has the option to either add a new contact or delete an existing one.

3. **My Messages**: This section shows the user the list of all the messages that were recorded. The user also has the ability to edit or delete them. In order to do so, the user has to select the particular contact whose message can be viewed/edited/deleted.

## **Profile:**

This is the section in the platform from where the user can view or edit his personal details like email, password, and image. We are also giving the following options to the user in the profile section:

1. **Buy Messages**: In the EM platform, we are giving away the first message that a user records for free, But the consecutive messages must be purchased from either Apple or Google pay.= before they are posted.

In EM platform;

**1 Message = Either 1 Text Message with unlimited text OR 1 video message with 2 mins as limit OR a Photo message with a maximum of 3 images.**

2. **FAQ**: all the basic and important messages that the users have can be solved through this section.
3. **About**: The user can view the latest build running on the device along with additional information about the platform.
4. **Available Messages**: The Number of paid or free messages that are available for the user.

## **My Delegates:**

This is one of the most crucial sections of the platform. It allows the user to update, Edit or delete the Nominees or EM Ambassadors who will then inform us the sad news of the demise of that particular user.

We will then release all the messages associated with the user to their friends and loved ones.

## **Messages for You:**

The messages that are being posted by the users has to be shared with the recipient through a channel. We make sure these messages are made live only when we hear from the EM Nominees/Ambassadors about the user's demise.

The users can view all the messages that were left for them through this section. Users have to first select the sender's name whose message he wants to view and then click on the particular message to open it. A message once opened will always be there and can be accessed by the user.

We do not charge for viewing messages. The user only pays when they are posting a message for someone.

## **My Purchases:**

The messages that were being posted by the users has to be shared with the recipient through a channel. We make sure these messages are made live only when we hear from the EM Nominees/Ambassadors about the user's demise.